

# DONY CASTRO

## SOFTWARE DEVELOPER

### CONTACT

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San Cristóbal, Dominican Republic

### SKILLS

- Front-end Development with React, Angular and Svelte
- Proficient in languages such as Java, C#, and JavaScript.
- Experience working with back-end frameworks such as Spring Boot (Java), ASP.NET (C#) and Nodejs.
- Database design and management using SQL and NoSQL databases. Such as MongoDB, MySQL, MS SQL, etc.
- Experience working with Git for efficient collaboration and code management.

### EDUCATION

#### Instituto Politécnico Loyola

Electronic Equipment, Technical Bachelor

Aug 2016 - May 2020

- Analysis, design and manufacture of electrical and electronic circuits.
- PLC programming in Ladder, programming with C# and C++.

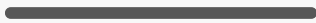
#### Instituto Tecnológico de Las Américas

Software Development, Technology Degree

May 2021 - March 2024

- Analysis and design of mobile, web and desktop applications.
- Management and design of software architectures, for the creation of clean and reusable code.

### LANGUAGES

English 

Spanish 

### PROFILE

I am a results-oriented and seasoned software developer with over four years of experience, specializing in web development for the past two years. My industry journey has equipped me with a diverse skill set and a proven track record of delivering robust and scalable web solutions. Recently, I have worked with Vanilla JavaScript, Svelte, React, and the .NET Framework for web development, as well as React Native, Flutter, and IONIC for mobile application development.

### WORK EXPERIENCE

#### Machine Technician Intern / PLC Programmer

*Fresenius Kabi | Sept 2020 - Feb 2021*

- Assisting in the routine maintenance of machines and equipment.
- Learning to perform preventive maintenance tasks under supervision.
- Collaborating with experienced technicians to identify and troubleshoot machine issues.
- Assisting in diagnosing and resolving problems to ensure optimal machine functionality.
- Gaining hands-on experience in repairing and calibrating machines.
- Assisting in the adjustment of machine settings for improved performance.
- Maintaining detailed records of machine maintenance activities.
- Documenting repairs, replacements, and maintenance schedules.
- Adhering to safety protocols and guidelines while working with machines.
- Programming PLCs using ladder language and automating processes with scripts.
- Collaborating with senior technicians and engineers to learn best practices.
- Participating in team meetings to discuss ongoing projects and machine performance.

#### Operations Supervisor

*Teleperformance | Jul 2021 - May 2023*

- Managing and overseeing a team of customer service representatives.
- Motivating and supporting agents through feedback and communication.
- Developing and maintaining shift schedules.
- Collaborating with software engineering teams to integrate customer feedback into product development and improve customer support tools and systems.
- Analyzing customer service data to identify trends and areas for improvement, then working with software engineers to implement technological solutions.
- Participating in the design and testing of new software features aimed at enhancing customer service efficiency.
- Providing insights and requirements to software engineering teams for developing and refining customer support software.
- Coordinating with IT and software development teams to troubleshoot and resolve technical issues affecting customer service operations.

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SOFTWARE DEVELOPER

## REFERENCES

**Jefferson Abreu Martinez**

Software Developer at Infosyp.  
Tel#. +1 (809) 491-0570

**Richard Benítez**

Tech Support Technician at  
Policia Nacional Dominicana  
Tel#. +1 (829) 212-9892

## WORK EXPERIENCE

### **Banco Popular Dominicano**

#### ***Software Analyst | May 2024 - present***

- Analyzing user requirements and translating them into technical specifications.
- Designing and developing user interfaces using Svelte and JavaScript.
- Implementing mobile applications using IONIC Capacitor.
- Developing and maintaining server-side logic using Node.js.
- Collaborating with cross-functional teams to define and design new features.
- Conducting code reviews and providing constructive feedback to team members.
- Ensuring the performance, quality, and responsiveness of applications.
- Identifying and troubleshooting software issues and bugs.
- Implementing best practices for software development and project management.
- Conducting regular testing and debugging of applications.
- Keeping up to date with the latest industry trends and technologies.
- Providing technical guidance and support to junior developers.
- Participating in sprint planning, daily stand-ups, and retrospective meetings.
- Evaluating and recommending tools, technologies, and processes to ensure the highest quality product platform.